# SHA TIMES

Springfield Housing Authority Fall 2025



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### A MESSAGE FROM

Dr. Jackie L. Newman

### **CHIEF EXECUTIVE OFFICER**

#### **Remain Focused During Times of Uncertainty**

There is a phrase that rings true that says: "just like seasons change, so does the times in which we live". Similar to nature and gradual shifts we are experiencing as Summer slips away and we transition to Autumn – the same is true of how Housing Authorities are learning to operate in this season, gradually shifting. We feel your anxiety. We have received your calls. We have read your e-mails regarding information you have been hearing on the news and seeing on social media outlets regarding Affordable Housing Programs; Voucher programs and overall budget cuts to funding and safety net services. Let me encourage you by saying. . . . . "Don't Panic". I know, it's easier said than done.

Since January 2025, there have been executive orders issued from Washington, DC, impacting the Department of Housing and Urban Development. These Executive Orders focus on policy shifts, homelessness, safety net services, fair housing stances and overall operations. The social media posts regarding consolidating major rental assistance programs, placing time limits on programs like the Housing Choice Voucher Program and block granting the Public Housing Program into a State Block Grant system are concepts/proposals without distinct guidance or particular regulatory guidance from the Department of Housing and Urban Development. Please know, the Springfield Housing Authority and other affordable housing associations and community development organizations are doing our very best to stay informed, advocate with elected officials and minimize disruption to housing services. The Springfield Housing Authority's message to our families and private landlords is continue to read, educate yourself and advocate on your own behalf.

Life is not static. I firmly believe that during uncertain times one can learn valuable lessons, make progress and develop; which can lead to growth and even lead to new beginnings. It's during uncertain times that we discover our true resilience and we learn the depth of our capabilities and resolve.

The Springfield Housing Authority looks towards the future with optimism and we look forward to continuing to carry out our vision of: "Changing Lives. . . . . One Key at a Time".

Stay Tuned to the SHA Times!!

Jackie L. Newman

SPRINGFIELD HOUSING AUTHORITY
PRESENTS:

# SPRINGFIELD HOUSING AUTHORITY



**RSVP with Tiffany Armstrong-Hampton** 

Please contact ext. 219

鱼点



## HOUSING CHOICE VOUCHER **PROGRAM**

You may call (217) 753-5757 and enter the extensions below



**HCV Manager** Latina Faulkner Ext. 230

**Administrative Assistant Tiffany Armtrong-Hamton** Ext. 219

**Director of HCV Kylie Jackson** Ext. 207

> **Housing Navigator** vacant Ext. 243



Inspector **Aundrea Williams** Ext. 225

**HCV Special Programs Coordinator** Jeronica Bighams Ext. 253

**HCV Specialist** Kamisha Benton Fxt. 281

**HCV Specialist** LaTrina Henry Ext. 218

**HCV Specialist** Samantha Weaver Ext. 273

## **HCV Specialist**

Kamisha Benton Latina Faulkner **Latrina Henry** Samantha Weaver

### Participants Last Name **Beginning With Extension**

Inspector

Fxt. 224

281 A-D E-LE 230 LI-SA 218 SC-Z 273

## HOUSING CHOICE VOUCHER'S IMPORTANT DATES TO REMEMBER

**Housing Choice Voucher 30 Day Notices** are only accepted during the following dates and times:

> To Move November 1, 2025 Wednesday September 24, 2025 8:30 AM-11:30 AM or 1:00PM-4:00PM Monday, September 29, 2025 1:00 PM-4:00 PM

To Move December 1, 2025 Wednesday, October 22, 2025 8:30 AM-11:30 AM or 1:00 PM- 4:00 PM Monday, October 27, 2025 1:00 PM-4:00 PM

To Move January 1, 2026 Wednesday, November 19,2025 Monday, November 24, 2025 1:00 PM-4:00 PM



## HOUSING CHOICE VOUCHER PROGRAM

# Summary of Revisions to the Administrative Plan October 2025

Specific Changes
Through Policy

**New Language** 

Re-examinations: MTW Waiver#3

Allows fixed income only families to complete bi-annual recertification instead of annual recertification as allowed under the Moving to Work Program. Adds hardship policy

VASH Voucher Program Changes Language proposed in accordance with the Federal Register

Emergency
Housing Voucher
Program

Updates residency and employment requirements for preferences in accordance with CFRs; Adds Emergency Housing Voucher Existing Famility preferences in accordance with PIH Notice

## HOUSING CHOICE VOUCHER PROGRAM

## <u>Summary of Revisions to the</u> <u>Administrative Plan</u>

Specific Changes
Through Policy

October 2025

**New Language** 

**Local Preferences** 

SHA shall accept self-certification of assets that do not exceed \$50,000 (adjusted annually for inflation) in accordance with HOTMA provisions.

Payment Standards Adds that payment Standards shall be updated at next action.

**RAD PBV** 

Adds language that families on the PBV and RAD PBV tenant-based waiting list will be given preference over the families on the Housing Choice Voucher tenant-based waiting list to exercise choice mobility

**Income Limits** 

Updated to 2025
Income Limits

## SELF-SUFFICIENCY PROGRAMS

YOU MAY CALL (217) 753-5757AND ENTER THE NEEDED EXTENSIONS FROM BELOW:

## Director of Self Sufficiency Programs Sarah Wallman

FSS Specialist Andi Bastin-Clark Ext. 212 FSS Specialist Jelessa Crosby-Powell Ext. 259 FSS Specialist Kevia Maloney Ext. 251 Homeownership Coordinator Bridgit Finn Ext. 209

## FAMILY SELF SUFFICIENCY

Did you know that SHA has a Self-Sufficiency Programs (SSP) Team made up of coaches trained to help you take the next steps in education, employment, homeownership readiness, and economic self-sufficiency?

- They inspire you to reach your dreams.
- They hold you accountable with kindness, gentleness, and compassion.
- They help you identify and harness your potential.
- They support you when things are difficult and guide you toward the path to success.
- They connect you to the resources you need to thrive.
- They believe in you every step of the way.

Would you like to know more about how a Self-Sufficiency Programs coach can encourage you?

Don't wait to connect - call or email Sarah: 217.753.5757 Ext. 244 or SarahW@sha1.org



### ROSS AND HOMEOWNERSHIP PROGRAMS

#### **READ ON FOR WHAT'S HAPPENING ON THE SSP TEAM**

#### **Resident Opportunities & Self-Sufficiency (ROSS):**

SHA is so grateful to Adrienne Kipp for all of the resources she brought to the high-rise communities. With deep compassion, she made sure that each of you got your questions answered and your problems solved. She has accepted a new role with a partner organization that helps individuals better understand and take advantage of their health benefits. If you are a high-rise ROSS participant and need assistance while we are working to fill Adrienne's big shoes, please call 217.753.5757 Ext. 244 and we will do our best to help!

#### **Homeownership:**

With bittersweetness, we share that Ron Zumwalt, SHA's HUD-Certified Housing Counselor, has left his role at SHA and moved out of state. The good news? He got married and will be continuing to serve potential homebuyers in his new city. Congratulations, Ron! Don't you worry, though . . . a familiar face is sliding over from FSS into the role of Homeownership Coordinator. Welcome, Bridget Finn! We are pleased to announce that Bridget studied & recently passed the HUD Certified Housing Counseling Examination!! Way to go Bridget!!

Ms. Bridget Finn

## FAMILY SELF-SUFFICIENCY

#### FAMILY SELF-SUFFICIENCY (FSS):

Coaches Andi, Kevia, and Jelessa are READY to support you on your journey to employment and economic stability. They have resources that can help you build job skills, connect you to educational scholarship opportunities, put together a terrific resume, and encourage you toward positive health and wellness changes—all while building a savings account earmarked for YOU! The only commitment required is a regular meeting with your coach. Look at it as an appointment with yourself, for yourself.

Are YOU ready? Call us!

CALL: (217) 753-5757 Ext. 244

**EMAIL: Sarahw@sha1.org** 

STOP IN: 200 North 11th Street



Mrs. Sarah Wallman

# MODERNIZATION AND DEVELOPMENT DIVISION

SHA is Working for You!!

Here are a few things we are working on!!

- Bonansinga elevator replacements, starting
   Winter 2025
- Playground equipment replacement at Brandon
   Johnson Park Area Update

Pictures of new siding windows and doors at Johnson Park!



Johnson Park playground
Before New Mulch





Johnson Park Playground
After New Mulch!!



## SECTION 3 COMPLIANCE



#### Greetings,

I'm Lauren Gordon-Davis and I am Springfield Housing Authority's Section 3 Compliance Manager. Section 3 is a program designed to help SHA families and other eligible workers, obtain the skills and experience needed to build lasting careers in construction, carpentry, general maintenance, lawncare/lawscaping, and so much more.

Section 3 requires, as housing developments are created, renovated, and maintained, that families in subsidized housing and other employment opportunities be provided through those projects.

The SHA encourages families to participate in building and updating the communities in which they live. The Section 3 program will help you obtain the skills and experiences needed to assist with SHA projects and create lasting careers.

The Section 3 Division hosted 7 informational sessions, with over 40 participants, this year. Section 3 is assisting SHA families with employment opportunities and will continue to do so.

If anyone is interested in a labor union apprenticeship, please call217-753-5757 Ext. 315 or email laurend@sha1.org and we'll support that effort.

Thank you.

Ms. Lauren Gordon - Davis

#### **Rent Reminders and More**

#### **Money Orders and Cashier's Checks**

When paying with a money order or a cashier's check, please ensure the following:

- Sign and print your name legibly
- Make sure your address is printed on the document
- Keep the receipt for your records
- Money Orders can be reissued immediately with a minimal charge (at the location of purchase)
- Cashier's checks cannot be reissued for 90 days and may have a charge (at the location of purchase)



#### **Online Payments for rent payments**



Visit the Springfield Housing Authority's website to make online payments at www.springfieldhousingauthority.org. Detailed instructions can be found on the SHA Website under the tenant portal button.

A portal code is required to register for the Tenant Portal. If you need a code, please contact Mr. Phillip Blood, Accounts Receivable Clerk at 217-753-5757 Ext. 227. Check out the simple instructions below!

- Click on the 'Affordable Housing Tab' on the left side of the page
- Click on the 'Tenant Portal' blue box in the center of the page
- Log into your 'Online Portal' and click, 'Online Payment Processing'
- The balance due will show on the screen, click on 'Click to Select' to make a payment
- Under the 'Payment Options', Click to pay 'Current Balance' or 'Pay Specific Amount'
- Select 'Payment Method' and enter in payment information, and 'Click Save'
- Check the 'I Agree' for the convenience fee and then click 'Pay Now' to submit payment
- The final screen will show either a green check mark for successful payment or a red X for payment declined



Michelle Sergent Director of Finance



# 2025 LEAF & YARD WASTE CURBSIDE PICK-UP SCHEDULE

MA

	October							
s	M	T	w	T	F	s		
			1	2	3	4		
5	6	7	8	9	10	11		
12	13	14	15	16	17	18		
19	20	21	22	23	24	25		
26	27	28	29	30	31			

November							
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2	3	4	5	6	7	8	
9	10	11	12	13	14	15	
16	17	18	19	20	21	22	
23	24	25	26	27	28	29	
30							

December						
M	Т	w	Т	F	s	
1	2	3	4	5	6	
8	9	10	11	12	13	
15	16	17	18	19	20	
22	23	24	25	26	27	
29	30	31				
	1 8 15 22	M T 1 2 8 9 15 16 22 23	M T w 1 2 3 8 9 10 15 16 17 22 23 24	M T W T 1 2 3 4 8 9 10 11 15 16 17 18 22 23 24 25	M     T     W     T     F       1     2     3     4     5       8     9     10     11     12       15     16     17     18     19       22     23     24     25     26	



The yard waste/leaf pick-up program is a 12-month, every-other-week collection program. Stickers are not required. The community is divided into two pick-up zones: North and South. Crews will alternate every other week in each "zone," picking up yard waste. See the map and September schedule above.

- North Zone: North of South Grand Ave. and Old Jacksonville Rd. Including properties west of Veterans Parkway/north of Iles Avenue. (Green)
- South Zone: South of South Grand Ave. and Old Jacksonville Rd. Including residential properties around the lake. (Pink)

#### **Reminders:**

- Bags must be placed curbside by 6:00 a.m.
- Bags should not be placed on boulevards.
- To estimate when your yard waste will be picked up, crews work from west to east in each zone. An interactive map and pick-up schedule are available on the City's website.

If you believe your bags/containers were missed, email: springfieldyw@lakeareadisposal.com



# Fall Deep Cleaning List

## Living & Family Room

- Vacuum Couches & Chairs
- · Dust & wipe wood furniture
- Wipe mantels &shelves
- Clean & wipe baseboards
- Clean out bookcases and cupboards
- Clean light fixtures
- Vacuum floors
- Mop floor or shampoo carpets

# Kitchen & Diving Room

- Dust & wipe table and chairs furniture
- Wipe out and organized cabinets and cupboards
- Clean & wipe baseboards
- Clean light fixtures
- Wash out garbage cans
- Wipe out and scrub stovetop and oven
- Clean out fridge and freezer
- Go through items under the sink
- Organize pantry
- · Vacuum and hand mop floors

## Bedrooms & Closets

- Dust & wipe wood furniture
- · Wipe out closet shelves
- Clean & wipe baseboards
- Go through closets and dressers and donate
- · Donate toys and clothes
- Vacuum floors
- Mop floor or shampoo carpets

## Bathrooms

- Scrub clean showers, tubs and toilets
- Clean out drawers and cabinets
- Wash mirror and light fixtures
- Sweep & Mop floor

# Laundry Room

- Clean out drawers and cabinets
- · Wipe out washer and dryer
- Wash light fixtures
- Sweep & Mop floor

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1551 Madison Pl, Springfield, IL. 217-670-1622 or 618-365-5562 Email Us at: independentbfaf@gmail.com

Walk-ins are Welcome!

🜟 Open House: Sept 26 | 2:00pm-6:00pm

🜟 First Day: September 15th, 2025

🜟 Accepting Ages 5–12

\* What We Offer:

→ Hours: Monday–Friday | 7:00am – 6:00pm

Q Breakfast, after-school snack, & dinner provided

**Ages 5–12** 

✓ Affordable weekly rates

Community Connection Point accepted

\$35 non-refundable enrollment fee

"Call us today to get your child signed up!

Providing a safe, happy, and supportive environment for our youth!

# SHA EMPLOYMENT OPPORTUNITIES

Want to be a part of the Springfield Housing Authority Staff?

Check out our latest job openings at http://springfieldhousingauthority.org/careeropp.aspx to apply!

- Asset (Property) Manger
- Executive Office Administrator
- FSS Specialist
- Housing Navigator

- Occupancy Specialist
- Receptionist
- Part Time Filing Clerk

The Springfield Housing Authority (SHA) is an Equal Employment Opportunity employer. We are dedicated to providing well-managed, well-maintained, and high-quality housing. Our focus is to build communities and neighborhoods which promote self-sufficiency. The administrative support staff, housing professionals, and maintenance staff all contribute to fulfilling this mission and provide outstanding service to our community.

#### **REWARDS OF EMPLOYMENT:**

SHA employees enjoy a rewarding, challenging, and professional environment in addition to a healthy work life balance. Employees are afforded the opportunity to learn from experienced housing professionals, complete training, and continue educational goals in order to grow professionally and achieve their maximum potential.

#### **BENEFITS:**

The Springfield Housing Authority offers a competitive total compensation package which includes the following benefits to eligible employees: Vacation – begins at 12 days annually; Sick – 12 days annually; Holidays – 14 days annually; Medical, Dental, Vision and Life insurance; Retirement is contributed by SHA at 11.5% of an employee's salary; and an Employee Assistance Plan.





# Housing America Mouth

October is Housing America Month! Celebrate the critical role affordable housing programs play in building and sustaining healthy communities nationwide.



### **About Housing America Month**

Housing America Month is a yearly celebration of affordable housing and those who provide it in their communities.

In 2007, NAHRO created the Housing America campaign and designated October as Housing America Month: a time for the organization and its members to collectively raise awareness of the need for, and the importance of, safe, decent, and affordable housing in quality communities. Each year, during Housing America Month, NAHRO members, including public housing agencies and community development organizations, host events (in-person or virtual) to showcase the important work they do year-round.

The Springfield Housing Authority looks forward to celebrating another year of providing safe, decent, and affordable housing for our community. Please review each informational section of this newsletter. Additionally, please provide us with your feedback by scanning the link on page 24 of this newsletter.

## <u>Affordable Housing (Public Housing)</u>

Applications will be accepted Monday & Tuesday 8:30 am-11:30 am & 1:00 pm - 4:00 pm.

Walk-in Hours for Tenants on Wednesdays 8:30 am-11:30 am & 1:00 pm - 4:00 pm.

## **Housing Choice Vouchers (Section 8)**

The SHA's Housing Choice Voucher program waiting list is closed.

Applications will only be taken for special programs (VASH, FUP, Homeownership, PBV, etc.)

Applications will ONLY be accepted Tuesdays from 8:30 am-11:30 am & 1:00 pm-4:00 pm.

Walk-in Hours for Tenants on Mondays 1:00 pm - 4:00 pm and Wednesdays 8:30 am - 11:30 am & 1:00 pm - 4:00 pm.

## **Did You Know?**

Mammograms 7 of Cancer cases

## **Average Size Of Tumors Found By:**

Yearly 1st Mammogram Mammogram

Regular Self-Exams

On Accident









Pea

Peanut

Grape

Strawberry



ILLINOIS BREAST AND CERVICAL CANCER PROGRAM

(217) 535-3102 EXT. 3756 2833 S Grand Ave E Springfield, IL 62703 IBCCP can help uninsured women get FREE mammograms.



## Memorial Health offers free breast exams for women over 40

Free breast cancer screenings will be available at Memorial Health hospitals in October. The screenings are for women age 40 and older who are uninsured or underinsured. The program is part of Memorial's annual Mammogram Mondays during Breast Cancer Awareness Month, according to a community announcement.

Appointments are required, and no walk-ins will be accepted. Educational materials will be provided, including information on breast health and self-exams. According to the announcement to schedule an appointment, individuals can call the respective hospital:

- •Decatur Memorial Hospital Breast Center: 217-876-2320
- •Jacksonville Memorial Hospital: 447-784-3585
- Lincoln Memorial Hospital: 217-605-5288
- •Springfield Memorial Hospital: 217-757-4211
- •Taylorville Memorial Hospital: 217-707-5550

The American College of Radiology and Society of Breast Imaging recommend that women 40 and older have screening mammograms annually. Breast cancer is the second leading cause of cancer death among women in the United States. Early detection is key, according to the announcement.

The screenings are funded by the respective hospital foundations



IT IS TIME FOR THE SALVATION ARMY
ANGEL TREE!

Have you scheduled your appointment yet? Please request your appointment to register your children ages 0-12 for gifts this Christmas by using the QR Code below and watch for a confirmation email with your date and time.

#### What to bring to your appointment:

- Your picture ID
- Proof of Adress (Bill, Lease, Bank Statement, Etc)
- Proof of Children's Birthdate
- Proof of Public Assistance (WIC, SNAP MEDICAID, SEC 8/Housing, LIHEAP) OR SSI/SSDI/UNEMPLOYMENT)
- \*\*\*A DHS Letter with household members and birthdates will meet the above requirement



OR

WWW.TSAMM.ORG/AT\_REQUEST\_INTAKE.DPI



## AFFORDABLE HOUSING

#### **Notice To All Current SHA Debit Card Holders**

Bank of Springfield (BOS) is the new debit card provider for SHA. The Visa debit cards work at any location that Visa is accepted. BOS has a number of surcharge-free BOS ATM's located throughout Sangamon County. BOS also has two surcharge-free ATM networks, Money Pass and AlphaLink Alliance Network, which provide over 23,000 ATM locations nationwide. You can check your balance, access information, and/or report the card as lost/stolen through the 1-800 number located on the back of the card. BOS has three full service branches in Springfield and one in Chatham to serve you:

- \*2600 Stevenson Dr
- \*850 E Madison St
- \*3400 Wabash Ave
- \*1140 Commercial Ct (Chatham)

ATM and branch locations can be viewed by going to their website at www.bankwithbos.com. To speak to a BOS Representative, you can call 217-529-5555 or toll-free at 1-877-698-3278.

2025 Maintenance Charge Schedule

The 2025 Maintenance Charge Schedule can be viewed on the public information boards at Hildebrandt, Bonansinga, Villa's At Vinegar Hill, Johnson Park, Brandon Drive, Madison Park Place, Truman Road (Maintenance Office), and 200th North 11th Street (Administration Office). Copies are available upon request.

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## **Affordable Housing**

# SUMMARY OF REVISIONS TO THE ADMISSIONS and CONTINUED OCCUPANCY PLAN & PUBLIC HOUSING LEASE October 2025

Specific Changes Through Policy

**New Language** 

SHA Employee Title Changes Executive Director to EOC, Deputy Director to COO, Director of Finance to CFO, Data Processing Clerk to Accounts Recievable Clerk

Clarification of Proference Points

Adds Language clarifying that a family may recieve the working family preference if they qualify as an elderly or disabled household; reduces the employment period from the previous 12 months to the previous 3 months to be eligible for the preference

Re-examinations: MTW Waiver

Allows fixed income only families to complete bi-annual recertification instead of annual recertification as allowed under the Moving to Work Program. Must be HUD Approved through the MTW Supplement to implementation. ADDS hardship policy.

Asset Limitation Verification SHA shall accept self-certification of assets that do not exceed \$50,000 (adjusted annually for inflation) in accordance with HOTMA provisions.

## <u>Specific Changes</u> <u>Through Policy</u>

**VAWA** 

## **New Language**

Reauthorized through VAWA 2022

Pet and Animal Assitstance

Adds Animal Assistance Policy Provisions

**Rent Policy** 

Adds 30 Day Notice period for Delinquency Notices and Evictions in accordance with HUD rules.

Maintenance Charges Adds Production Controller and clarifies process for move out charges

**Dwelling Lease** 

Updates termination language; updates maximum damage charges due to fire/vandalism/etc; adds provision to refuse rent payments upon expiration of 30 day notice; removes court fees; increases security deposit amounts for new admissions; adds biannual recertification language; adds FOID/conceal carry language; clarifies lease termination provisions

## NATIONAL NIGHT OUT

Springfield Housing Authority celebrated National Night out at our Johnson Park and Brandon Communities on August 5, 2025.

National Night Out is an annual community-building campaign aimed at enhancing police-community partnerships and promoting neighborhood camaraderie to create safer communities.





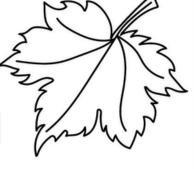




# FALL



## **WORD SEARCH**



В

- ACORN
- APPLE
- AUTUMN
- FALL
- FOLIAGE
- HARVEST
- HAY
- JACKET
- LEAF
- NUTS
- ORANGE
- PUMPKIN
- RAKE
- SCARF
- SCHOOL
- SEPTEMBER

М

- SWEATER
- TREE

F J R Ε R U Ν Υ S F Ν Z К L Ν D R 0 К S J М Ε Н F Q Ε 0 R Ε R G Z S Т S А Ι C Ε U К × Н А Q Т Т Ε Q В W J Н W Q Z R Ε Ι U U М т Д ν U т Т J Т Р Р Ε Д R Ε Р C М Д Ν S т 5 т S R Ε Н х W К D Ν Ε Ε Ε Ε Р Н Ε Ι Ν F Q D Υ Ι R U × В R R Ε S т C Ν Ι Ι Υ G Υ R W S Т × R Q Ν М S Т U Ν Д Ι Q 0 S Н D Р Ε G Ε J Ε U Z V G Р Н R × R О Р U Υ G В Z Ш Д Z Ι Υ Υ D О Ι Ε А В Ν 0 А G Н Ε Υ J R Т 0 Д G А G D К U Р R К Н Ε R Z R G Р U Н В М М Ε Q А Д В U Т Н О Ш 0 Д × D F Д S к М D × О 0 Ν

# SPRINGFIELD HOUSING AUTHORITY

THE FOLLOWING HOLIDAYS WILL BE OBSERVED &
SPRINGFIELD HOUSING AUTHORITY WILL BE CLOSED

COLUMBUS DAY
VETERAN'S' DAY
THANKSGIVING DAY
DAY AFTER THANKSGIVING
CHRISTMAS EVE
CHRISTMAS DAY
NEW YEAR'S DAY

MONDAY, OCTOBER 13,2025
TUESDAY, NOVEMBER 11, 2025
THURSDAY, NOVEMBER 27, 2025
FRIDAY, NOVEMBER, 28, 2025
WEDNESDAY, DECEMBER 24,2025
THURSDAY, DECEMBER 25, 2025
THURSDAY, JANUARY 1, 2025



## HOW ARE WE DOING?

#### **WE WANT TO HEAR FROM YOU!**

We would love for you to take the time to tell us how we are doing. We truly do want to continue to make changes to better serve you! If you could please take a few moments of your time, scan the QR code below and answer a few questions, we would be so appreciative. Help us improve!







PRSRT STD U.S. POSTAGE PAID SPRINGFIELD IL PERMIT NO 66

Dr. Jackie L. Newman, Executive Director



200 North 11th St Springfield, IL 62703



(P) 217-753-5757 (F) 217-753-5799



www.springfieldhousingauthority.org

# THANK YOU

We value our families and are always looking for ways to connect with you and to keep you informed! You are a vital part of the Springfield community, and we appreciate serving you. We would like to thank you for taking the time to be a part of our reading audience!

**Happy fall!**